WHAT IS CLAIMED IS:

1.   A method for monitoring a web-based service, comprising the steps of:

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receiving a service reference to a status of a job in a service;

adding the service reference to a bookmark list; and

10   removing automatically the service reference from the bookmark list when the job is completed by the service.

2   The method as defined in claim 1, wherein the service is a printer service, and the job is a print job.

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3.   The method as defined in claim 1, wherein the reference is a URL to a status page for the service.

4.   The method as defined in claim 1, wherein the service reference is 20 provided when the service is accessed.

5.   The method as defined in claim 1, wherein the bookmark list is maintained in a user's personal imaging repository.

25 6.   The method as defined in claim 5, wherein the bookmark list is maintained within a user profile in the user's personal imaging repository.

7.   The method as defined in claim 1, further comprising the step of determining the status of the job.

8.   The method as defined in claim 7, wherein the determining step comprises querying the service to determine if a job impediment has occurred.

9   The method as defined in claim 7, wherein the determining step comprises querying the service to determine an indication of what amount of the job is complete.

10.   The method as defined in claim 7, wherein the determining step comprises receiving a message from the service indicating an event.

11.   The method as defined in claim 10, wherein the receiving a message step comprises receiving the message at a bookmark management software.

12.   The method as defined in claim 10, wherein the receiving a message step comprises receiving a message of one or more of the following: print job completed, copies printed, and error.

13.   The method as defined 1, further comprising storing the service reference to a storage associated with the user.

14.   The method as defined in claim 1, further comprising the step of adding a clickable reference to a user screen that is associated with the service reference to access a status web page displaying direct or indirect information about the status of at least one job.

15.   The method as defined in claim 14, further comprising the step of adding a plurality of clickable references to be displayed on a user screen,

each clickable reference associated with a different service reference for opening a different status web page having information about the status of its respective job.

5   14.   The method as defined in claim 1, further comprising the step of adding a window associated with the service to a user screen to display therein a status web page with direct or indirect information about the status of at least one job.

10   16.   The method as defined in claim 1, wherein the bookmark list lists only job status service references.

17.   The method as defined in claim 1, wherein the determining step comprises receiving a message from the service indicating an event.; and

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wherein the removing step includes the step of automatically removing the service reference if no message indicating an event is received from the service for a predetermined period of time.

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18.   A system for monitoring a web-based service, comprising:

a component for receiving a service reference to a status of a job in a service;

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a component for adding the service reference to a bookmark list; and

a component for removing automatically the service reference from
30   the bookmark list when the job is completed by the service.

19. A program product for monitoring a web-based service, comprising machine readable program code for causing a machine to perform the following method steps:

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      receiving a service reference to a status of a job in a service;

      adding the service reference to a bookmark list; and

10   removing automatically the service reference from the bookmark list when the job is completed by the service.